

How to return or exchange lithium batteries

Can I send a lithium battery to the UK?

The answer is yes. However, because lithium batteries are potentially so dangerous, you need to follow strict rules. A good place to start if you're in the UK is the Royal Mail. Here's what they say about posting lithium batteries. You cannot send lithium batteries on their own through domestic or international post.

How do I post a lithium battery?

When posting lithium batteries by ground or by air, you must take account of the UN3481 regulations as detailed above. Make sure your lithium battery is contained in its associated device. Seal the on/off switches and any electrical terminals with tape. Place your device in a plastic bag before packaging it.

Can I post lithium batteries?

Here's what they say about posting lithium batteries. You cannot send lithium batteries on their own through domestic or international post. You can send lithium batteries in the UK or international post only when they're contained in a device (except in their Business Response, Freepost, Packetpost and Packetsort services).

Can I return a battery after 30 days?

Here is an example of where the batteries are returnable for a full refund or exchange within 30 days of receipt: You should note that you're unlikely to be able to secure a refund if you use the batteries and simply return them before the 30 days are up unless they're defective in some way.

Can I send lithium-ion batteries internationally?

For example, if you are sending a mobile phone, make sure the battery is installed in the phone and you don't send a spare battery or powerbank loose in the package. Due to the risk of combustion, you cannot send lithium-ion batteries internationally.

What is the return policy for batteries?

The return policy is that you must return batteries within 30 days of receipt for a full refund or exchange. However, some batteries are non-returnable but you'll still be able to seek a refund if they're defective. We'll cover below how to identify batteries that are non-returnable. You can return batteries for all manner of reasons such as:

Your battery will degrade in storage, certainly significantly in 15 years. How much depends on conditions. The mechanisms of lithium-ion degradation are shown here.. If ...

Warranties can be used for an exchange of a component only once. Customer pays return shipping on returns or warrantied component inspections. Shipping costs for qualified returns ...

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The following example data is for a lead-acid deep-cycle battery. It is to be noted that battery capacity gets lowered for higher discharge currents. The maximum load that a ...

Exchange-traded funds (ETFs): For more diversified investment opportunities, you could trade lithium ETFs. These are funds made from a collection of shares in companies, which can help ...

What happens to lithium ion batteries when they die? Upon reaching the end of their life cycle, lithium-ion batteries undergo a slowdown in the process that facilitates ion exchange between electrodes. Consequently, their ...

You can send lithium batteries in the UK or international post only when they're contained in a device (except in their Business Response, Freepost, Packetpost and Packetsort services). You can also send lithium batteries in ...

Any transport of lithium-ion batteries is controlled nationally as well as internationally by dangerous goods regulations. These rules affect shipments and returns in the commercial and ...

Please note that you must give prior notice to register the return of our items. Please use our return form - our service team will then contact you. Please do not use the return shipment for ...

The best way to deal with this is throw it back at Amazon and make it their problem, tell them you cannot return as RM and Couriers will not accept a battery and ask ...

it only addresses the symptom (gas forming inside the battery), not the underlying cause (battery is defective). Warnings saying "Do not pierce this battery" are ...

The hazards posed by lithium batteries in transportation are well known to those in the hazardous materials community. Increasingly, the general public is being made aware of ...

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